

## **Booking Terms and Conditions**

- a. Bookings are tentative and will be held for 7 days without a deposit.
- b. Deposit is 25% of total up to a maximum of \$2,000, with Deposits being deducted from final invoice.
- c. Full payment, including bond is required 2 weeks prior to arrival, with deposits forfeited is cancellation within 2 weeks of arrival – see Refund's below.
- d. For the bond to be refunded, dishes need to be washed, floors swept and mopped, and carpets vacuumed and no damage to buildings and furnishings. This includes inside chairs being used outside. BYO camp chairs.
- e. We currently do not have the ability to charge Electric vehicles – LOSS of bond will occur if caught doing this.
- f. Any faults/damage/missing items must be reported to the Duty Warden immediately to avoid forfeit of bond.
- g. If staying in buildings – no linen or toiletry items are supplied. BYO all bedding incl. pillows, towels and toiletry items.
- h. Prices charged will be those on the day of arrival and not at time of booking - subject to a 10% maximum increase.
- i. Scout Groups – NOT scouting families – taking part in bona fide scouting activities will be charged at the current scout price. Please contact booking officer to obtain current price.
- j. Bookings for cabins over public holiday weekends, and also between the period 21<sup>st</sup> Dec to 6<sup>th</sup> Jan will be for a minimum of 2 nights.
- k. Equivalent of 1 wheelbarrow of wood will be supplied to cabins with wood fires per day of hire. Additional wood or wood for outdoor campfire may be purchased from camp warden.
- l. **ALL WATER ON SITE** comes from the rivers and needs to be boiled prior to consumption.
- m. Dogs must be on a lead or leash at all times and owners are responsible for cleaning up after them.
- n. Pets allowed to worry wildlife or cause a nuisance, will result in owners being asked to leave or remove their animal from site.
- o. Trail bikes in camping area are to obey vehicle rules at all times.
- p. Sites may be changed at Wardens discretion.
- q. FIRES
  - I. Fires are only to be lit in fire drums provided.
  - II. No bottles, glass or rubbish to be burnt.
  - III. Do not empty fire drums on ground – if needed, see warden
  - IV. OBEY CFA RATING SIGNS AND CAMP MANAGER'S directions at all times - Unattended fires will be extinguished.
    - Low/Moderate: Fire permitted within Caringal regulations
    - High: NO fires permitted where directed by Camp Manager
    - Extreme: NO fires permitted, follow directions of Camp Warden. Be prepared to evacuate
    - Catastrophic: NO Guests on site.

REFUND TERMS	CANCELLED BY	
14 days or more	Management or Hirer	Full Refund
Less than 14 days	Management	Full Refund
Less than 14 days	Hirer	Less 25% (deposit) unless site or cabin is able to be rebooked
7 Days or less – peak periods incl school holidays and public holidays	Hirer	No refund unless site or cabin is able to be rebooked
7 days or less - off peak	Hirer	Less 25% (deposit) unless rebooked
Early Departure	Breach of Rules	No refund
Early Departure	Hirer	Managers discretion

### **Scouts Victoria approves the Hirer's use of the facility on the following conditions:**

- I. It is the responsibility of the Hirer to use the facility for the approved use only and to indemnify Scouts and hold harmless from and against all damages, costs, actions, claims and demands that may be sustained or suffered or recovered against Scouts by the Hirer, its servants and employees or any other person whatsoever.
- II. Scouts do not insure the Hirer's property or legal liability exposures. Consequently, Scouts strongly recommend that the Hirer obtains adequate insurance protection throughout the full duration of the event for which the facility is to be hired.
- III. The Hirer acknowledges that to the fullest extent permitted by law, Scouts, its servants and agents are not under any liability to the Hirer or to any third party for any loss or damage to any property or injury suffered. This includes any legal liability that may otherwise arise as a result of any direct or indirect act, neglect or default by Scouts or any of its servants or agents.

Payment is deemed that you have read, understood and will abide by these conditions and the Camp Rules.

Payment Details:

Credit card

EFT: Account Name: Caringal Scout Camp BSB: 633-000 Account: 131576258 Ref: Name or Invoice number

ABN: 39 662 387 206